



Hotel Waiver Policies

Disclaimer: The information provided here is not exhaustive, may not address your individual requirements and is for informational purposes only. We endeavor to keep the below information up to date, but given the special circumstances that may change from day to day, we make no warranties of any kind on the accuracy of the information. External links provided here are not under the control of CWT and CWT has no control over the availability of those sites. CWT shall not be responsible for any loss or damage if any from using the external links. Any refunds and associated charges will be made according to the hotel's policy.

Updated:

18 September 2020

Hotel Group	Link to hotel policy on change fee, refunds and waivers due to Coronavirus (COVID-19)
AccorHotels	https://all.accor.com/event/information.en.shtml
BedsOnline	https://discover.bedsonline.com/en-df/bedsonline-update-covid-19
Choice Hotels	https://www.choicehotels.com/support/travel-alerts
Four Seasons	https://www.fourseasons.com/landing-pages/corporate/covid_19_policies/
Global Hotel Alliance (GHA)	https://visit.discoveryloyalty.com/covid-19
GLH Hotels	https://www.glhhotels.com/qlh-hotels-covid-travel-updates
Hilton	https://www.hilton.com/en/corporate/coronavirus/
HYATT	https://www.hyatt.com/en-US/info/coronavirus-statement
InterContinental Hotels Group (IHG)	https://www.ihg.com/content/us/en/customer-care/travel-advisory
ITC Hotels	https://www.itchotels.in/covid-19.html
Langham Hospitality Group	https://www.langhamhospitalitygroup.com/en/media/latest-news/travel-information-covid-19-update/
Loews Hotels	https://www.loewshotels.com/cancellations
Louvre Hotels	https://www.louvrehotels.com/en/our-news/new-commercial-conditions-individual-stays
Marriott	https://marriott-re-2019ncovc.com/
Melia Hotels International	https://www.melia.com/covid-19/covid_en.html
Millennium Hotels and Resorts	https://www.millenniumhotels.com/en/quick-links/statement-on-the-novel-coronavirus-covid-19/
Oberoi Hotels	https://www.oberoihotels.com/covid19-update/
Posadas	https://www.posadas.com/en/travelwithconfidence
Radisson Hotel Group	https://www.radissonhotels.com/en-us/covid-19
Rotana	https://www.rotana.com/newsarticle/2289
Sbe	https://www.sbe.com/covid-19-updates-and-resources/
Scandic	https://www.scandichotels.com/customer-service/frequently-asked-questions/covid-19-coronavirus/faq-coronavirus
Shangri-La Hotels and Resorts	https://www.shangri-la.com/dlp/covid-19-update/
Taj Hotels / Indian Hotels Company Limited (IHCL)	https://www.tajhotels.com/en-in/tajness-a-commitment-restrengthened/
The Peninsula Hotels	https://www.peninsula.com/en/global-pages/copy-of-cancellation-policy
Travelodge	https://www.travelodge.co.uk/news/coronavirus.html
Wyndham Hotels & Resorts	https://www.wyndhamhotels.com/en-us/about-us/faq-covid-19