

CWT Best Rate Guarantee

If you have found a lower available hotel rate for the same booked hotel, CWT will refund the difference. Please complete the form below the same day of your CWT booking. Then save the completed form and take a picture/screen grab of the other hotel rate and email both to cwtbrg@carlsonwagonlit.com.

All fields below are required unless otherwise noted.

CLAIMANT

First Name: _____

Last Name: _____

Company: _____

Country: _____

Email address: _____

Phone*: _____

GUEST (Fill in only if different than the Claimant)

First Name: _____

Last Name: _____

Company: _____

YOUR BOOKING WITH CWT

Hotel Name: _____

City: _____

Country:: _____

Reservation made via: ☐ Online booking tool ☐ CWT agent (via phone)

Please specify which online booking tool you used or CWT agent phone/branch you booked with:

Your CWT reservation number: (6 alpha or alpha numeric)

Check in date: (DD/MM/YYYY) _____

Check out date: (DD/MM/YYYY) _____

Specific Room type booked: (superior, executive, standard): _____

Rate booked: _____

Currency: _____

Services included:

Breakfast: ☐ Yes ☐ No

Wi-Fi: ☐ Yes ☐ No

Parking: ☐ Yes ☐ No

Tax: ☐ Yes ☐ No

Cancellation policy: ☐ Yes ☐ No

WHERE DID YOU FIND THE LOWER RATE THE SAME DAY?

Which site: _____

Rate booked: _____

Currency: _____

Confirm that identical services are included:

Breakfast: ☐ Yes ☐ No

Wi-Fi: ☐ Yes ☐ No

Parking: ☐ Yes ☐ No

Tax: ☐ Yes ☐ No

Payment terms: _____

Cancellation policy: _____

Reminder to please attach a screenshot/picture of the lower rate

Additional comments: _____

☐ I have read and agree to the terms and conditions <http://www.carlsonwagonlit.com/content/dam/cwt/pdf/cwt-best-rate-guarantee-terms-and-conditions.pdf>