

RESPONSIBLE BUSINESS STRATEGY AND GOVERNANCE



Annual Responsible Business Report – June 2018 reached **UN Global Compact Advanced level**, in recognition of its strong CSR program.

Rated **Gold for Corporate Social Responsibility** by EcoVadis for a 2nd successive year, placing us in the **top 1%** of all companies evaluated worldwide.

2 global taskforces launched for diversity & inclusion and anti-human trafficking.



ETHICS & BUSINESS BEHAVIOR

99% of employees trained on our **Code of Business Ethics and Conduct**.

HUMAN RESOURCES AND HUMAN RIGHTS



Signed the UN Women's Empowerment Principles – Equality means business on International Women's Day 2018.

Launched the 'Walk The World Together' global challenge for all employees to raise awareness and funds to fight human trafficking.

ENVIRONMENT



515 tons of CO₂ equivalents were offset in 2017 through a project that distributes water filters to rural families in Kenya allowing more than **10,900 beneficiaries** to have access to **safe drinking water**.

RESPONSIBLE PRODUCTS AND SERVICES



7,538 security alerts were issued as well as **651 medical alerts** to keep our travelers **safe and secure**.

COMMUNITY INVOLVEMENT



More than 100 3E* community involvement initiatives **launched** in 2017, partnering with **79 charities worldwide**.

*3E: Education, Emergencies and Essential needs.